

## TREND OF MONTHLY COMPLAINTS DISPOSAL

BY: DEPOSITORY PARTICIPANT–FARSIGHT SECURITIES LIMITED- September-2023

S.No.	Month	Carried forward from previous month	Received during the month	Resolved*	Pending**
1	2	3	4	5	6
1	April 2023	0	0	0	0
2	May-2023	0	0	0	0
3	June-2023	0	0	0	0
4	July-2023	0	1	0	1
5	August-2023	1	1	2	0
6	September-2023	0	0	0	0
	<b>Grand Total</b>	<b>1</b>	<b>2</b>	<b>2</b>	<b>1</b>

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.