

**TREND OF MONTHLY COMPLAINTS DISPOSAL TILL July-2023**

**BY: STOCK BROKER: FARSIGHT SECURITIES LIMITED**

| S.No. | Month              | Carried forward from previous month | Received during the month | Resolved* | Pending** |
|-------|--------------------|-------------------------------------|---------------------------|-----------|-----------|
| 1     | 2                  | 3                                   | 4                         | 5         | 6         |
| 1     | APRIL 2023         | 0                                   | 0                         | 0         | 0         |
| 2     | May-2023           | 0                                   | 0                         | 0         | 0         |
| 3     | June-2023          | 0                                   | 0                         | 0         | 0         |
| 4     | July-2023          | 0                                   | 1                         | 0         | 1         |
|       | <b>Grand Total</b> | <b>0</b>                            | <b>1</b>                  | <b>0</b>  | <b>1</b>  |

**\*Should include complaints of previous months resolved in the current month, if any.**

**\*\*Should include total complaints pending as on the last day of the month, if any.**

**^Average resolution time is the sum total of time taken to resolve each complaint in the Current month divided by total number of complaints resolved in the current month.**